

## **BOC TradeMate Programme - Terms and Conditions**

### How to become a Member

1. Membership to TradeMate is open to BOC customers who have an active gas account.
2. Applicants to be residents of Australia or New Zealand.
3. BOC has the right to accept or reject membership at its sole discretion.
4. You can only register in one name and have one membership.

### Terms and Conditions of eligibility for TradeMate Member to obtain discounts:

1. Membership subject to existing [BOC General Terms and Conditions of Supply](#).
2. TradeMate is exclusive to BOC Ltd. BOC owns copyright in the TradeMate Loyalty programme.
3. To become a TradeMate Member applicant must have an active BOC Gas Account, purchase through a G&G or receive direct delivery from a BOC plant.
4. TradeMate Members will all receive a standard discount of between 5 – 25% off list price (exclusive of GST) of nominated BOC safety and equipment products. This will be available to purchases through any Gas and Gear centre or BOC direct delivery.
5. The discounts are subject to availability and are non-transferable. There are no credits linked to this programme to be redeemed against product or as cash.
6. TradeMate Members can view their account details by logging onto [www.boc.com.au](http://www.boc.com.au) for Australia and [www.boc.co.nz](http://www.boc.co.nz) for New Zealand.

### Terms and Conditions of eligibility for TradeMate Member to participate in Special Offers:

7. BOC may in addition to the discount make special offers to some or all TradeMate Members from time to time and in its absolute discretion.
8. These offers may include additional terms and conditions, including but not limited to the following:
  - (a) Some TradeMate Members may be ineligible to participate in special offers because of the Member's industry segment or purchasing history. It is at BOC's sole discretion whether or not to issue you with a special offer;
  - (b) All special offer values are inclusive of GST where applicable and are quoted in Australian dollars in Australia or New Zealand dollars in New Zealand;
  - (c) TradeMate special offers and discounts are non-transferable and are not redeemable for cash;
  - (d) All exclusive offers must be redeemed on the dates specified in additional terms and conditions;
  - (e) All special offers are subject to availability, which may vary between Gas and Gear centres. BOC is not responsible if a special offer is not available on the day you come to redeem your special offer.

#### Other General Terms and Conditions applicable to TradeMate Rewards Programme

9. BOC accepts no responsibility for any SMS, email or other mail not received by Members or for any delay in delivery due to technical disruptions or for any other reason.
10. Members must not provide false or misleading information to BOC and must not alter, reproduce, disclose or in any way interfere with the details of other members.
11. BOC Reserves the right at its sole discretion to disqualify or suspend Members who do not comply with these Terms & Conditions and may do so without notice to that Member.
12. Otherwise BOC reserves the right at its sole discretion to change these terms and conditions, the terms of any of its special offers or the Programme at any time without notice to you other than a general notice displayed at [www.boc.com.au](http://www.boc.com.au) for Australia and [www.boc.co.nz](http://www.boc.co.nz) for New Zealand
13. The cancellation, use and disclosure of personal information is governed by BOC's Privacy Policy. You hereby authorise BOC to disclose your information to BOC Partners, related to companies of BOC's and to other parties for the sole purpose of operating and maintaining the TradeMate Programme.
14. If a TradeMate Member has not purchased gas within a period of twelve months, BOC reserves the right to cancel the member's TradeMate membership and all entitlements will lapse. Where possible the member will be informed before the account closes.
15. BOC endeavours to ensure that the personal information it holds is accurate, complete and up to-date. Personal information BOC uses is only to communicate with members and to provide members with offers that we feel you may be interested in. Your personal information is kept on a secure server and will not be provided to third parties except in accordance with the Terms & Conditions or with your express permission. Should you wish to receive a copy of the privacy policy, please email us at [contact@voc.com](mailto:contact@voc.com)